

# **IoT Ready Data Centre**

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### About the Founding Partners



Alibaba Cloud was **established in 2009**, with R & D centers and operations in **Hangzhou**, **Beijing** and **Silicon Valley**. Alibaba Cloud is a strategic business unit of Alibaba Group.

Alibaba Cloud's goal is to create the world's leading cloud computing services platform. Alibaba Cloud is committed to creating a public, open cloud computing services platform.

Alibaba Cloud provides a cloud platform for 20+ Alibaba business units in addition to serving over **2,300,000** customers.



Meraas was established to make a **positive contribution** to the National economy of the UAE

By creating a portfolio of investments in various industry sectors, Meraas seeks to generate long term wealth enhancement to the economic and social development of Dubai.

In order to capitalize on opportunities in Dubai and beyond, Meraas is **pioneering several initiatives** in various macroeconomic sectors including:

- Retail
  - Leisure & Entertainment
- Hospitality
- Food & Beverage

- Healthcare
- Residential
- Enterprise
- Technology (YVOLV / Alibaba)



### Overview



YVOLV is **based in the UAE**, with **in-country cloud infrastructure** provided from two resilient UAE Data Centers

We offer state-of-the-art, solutions in:

- Cloud Computing — Alibaba Cloud
- Digital Transformation Solutions
- Services Consulting, Assessments and Implementation

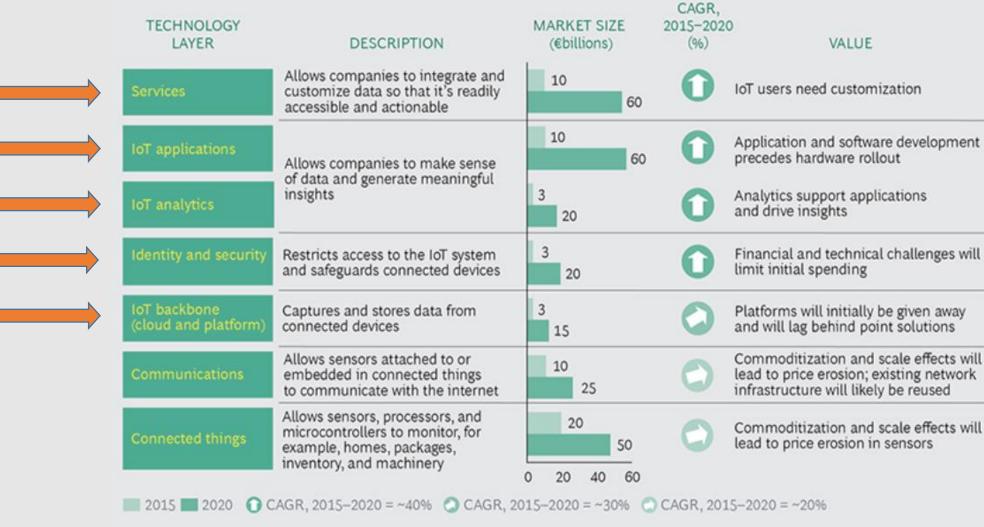
We follow a 3-step approach when assisting our customers in adopting and utilizing new technologies:

Step 1: Develop Hybrid Cloud / Digital Transformation Strategy

Step 2: Design Business Solutions ready for Cloud, Digital UI/UX and Things

Step 3: Implement Solution for on-time Business Delivery

#### EXHIBIT 1 | Services and IoT Applications and Analytics Will Capture Some 60% of IoT Spending



Sources: IDC; Gartner; ABI Research; BCG Internet of Things buyer survey; expert interviews; BCG analysis.

#### **EXHIBIT 1 | A Complete Core IoT Platform Addresses Three Main Capabilities**

TECH LAYER

**CAPABILITY** 

**DESCRIPTION** 

IDENTITY AND SECURITY

IOT ANALYTICS AND APPLICATIONS

CORE IoT PLATFORM

CONNECTED THINGS

COMMUNICATIONS

**SERVICES** 

Application enablement

Rule engine and event management

Integration API for business apps

Endpoint-specific API/SDK

Device-shadowing management

Integrated development environment

Rule-based event-action-trigger programming to enable execution of smart action on the basis of sensors/endpoint data

Integration of IoT API to leverage platform-as-a-service API catalog

Vendor endpoint-specific software development kit to enable plug-and-play compatibility (such as Marvell)

Features to enable the management of asynchronous control of devices

Development tools, with integrated development environment, wizards, and graphic modelers; ability to prototype, test, and develop IoT use cases

Data aggregation and storage

Multimodal database support

Inbound stream data

Remote data synchronization

Storage scaling

Support for databases that store and process data in multiple data models (such as relational, key value, document, and graph) for various IoT data formats

Aggregation of inbound stream data; processing and storage to database

Enablement of device data synchronization

Enablement of low-cost scalable storage of device data

**Connectivity management** 

Device management

Multiple-device connectivity and messaging format

Secured authentication

Network monitoring

Endpoint device discovery and recognition; device configuration management; centralized registry; proper device functioning (patches and software updates)

Support for different protocols/data formats, ensuring bidirectional communication with all devices

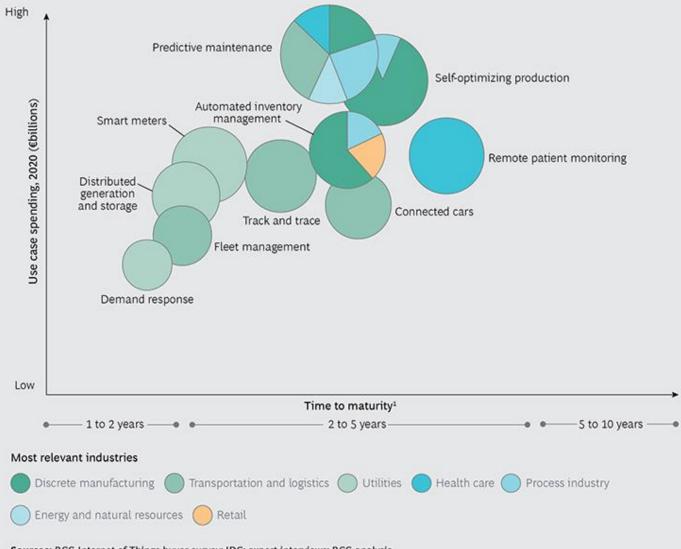
Support for several authentication factors; security from the edge

Ability to monitor network data usage and billing and to generate notifications and alerts

Source: BCG analysis.

Notes: API = application programming interface; SDK = software development kit.

#### EXHIBIT 2 | Ten Use Cases Will Drive IoT Growth Through 2020



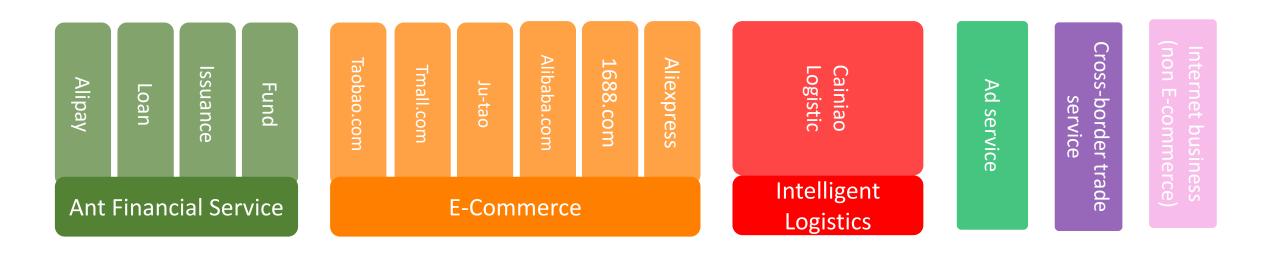
Sources: BCG Internet of Things buyer survey; IDC; expert interviews; BCG analysis.

Note: The bubble sizes indicate relative amounts of spending.

<sup>1</sup>Productive and scaled use within real-life settings (that is, no pilots). To capture opportunities, vendors must quickly ramp up activities. The timing of commercial viability for these use cases was derived from responses to a survey question: "When do you expect to productively use [name of use case]?"



# Alibaba Cloud: the Powerful Engine Supporting the Growth of Alibaba Business



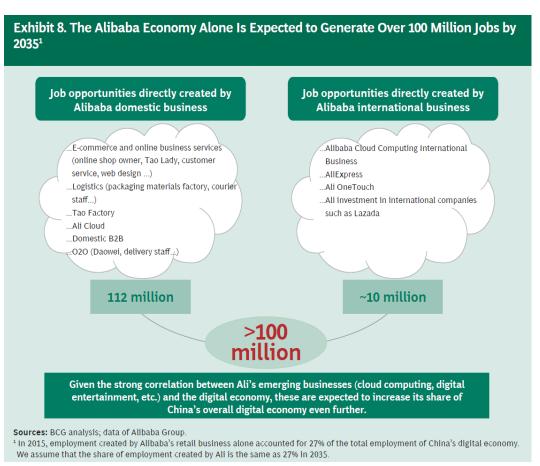
Alibaba Cloud

Al | Big Data | IoT Platform

### Alibaba Marketplaces, Ecosystem & Economy









# **BIG DATA**

With nearly

500<sub>millon</sub>

active users across its websites and apps, Alibaba has a vast repository of consumer data that can be processed and analyzed by AI programs continuously in real time, leading to increasingly accurate predictions and a better shopping experience.

### COMPUTING POWER

Alibaba has built up one of the world's largest networks of interconnected computer servers to run its e-commerce empire, backed by an operating system that can process more than

175,000 transactions per second.



Alibaba is applying advanced AI algorithms to improve efficiency across five key sectors...



### SMART PRODUCT SEARCH AND RECOMMENDATION

Alibaba's software uses real-time data from within the Alibaba online ecosystem to create predictions for what consumers want, based on not just previous purchases but also online browsing, comments, content consumption and more.



### SMART CUSTOMER SERVICE

Ali Assistant is a chatbot that handles both spoken and written queries, acting as customer-service rep and personal shopping assistant. It is capable of handling up to



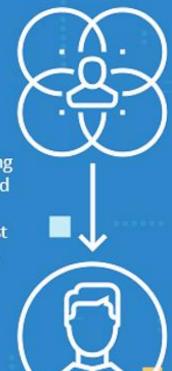
of customer service enquiries

#### PERVASIVE PERSONALIZATION

Merchants selling on Tmall and Taobao are able to personalize their virtual storefronts for individual visitors, offering real-time, tailored product recommendations based on purchase histories, age, gender, geographic locations and a host of other data points.

6.7

personalized shopping pages were generated by merchants on Taobao and Tmall last year during Alibaba's huge 24-hour online sale, the 11.11 Shopping Festival.



There was a

20%

higher conversion rate

on personalized landing pages during 11.11 compared with non-personalized pages.







The Ali Smart Supply Chain (ASSC) uses Al to help online and offline merchants forecast product demand, manage inventory, determine the right products to offer and choose appropriate pricing strategies by processing a range of historical and real-time data, including seasonal and regional variations, as well as consumer preferences and behaviors.

### **SMART LOGISTICS**

YVOLV

Cainiao, Alibaba's logistics affiliate, uses cutting-edge technology to determine the fastest and most cost-effective delivery routes in a variety of complex road networks, including both rural villages and crowded urban areas.

70% of parcel deliveries in China are processed by Cainiao technology, resulting in

42 million deliveries a day

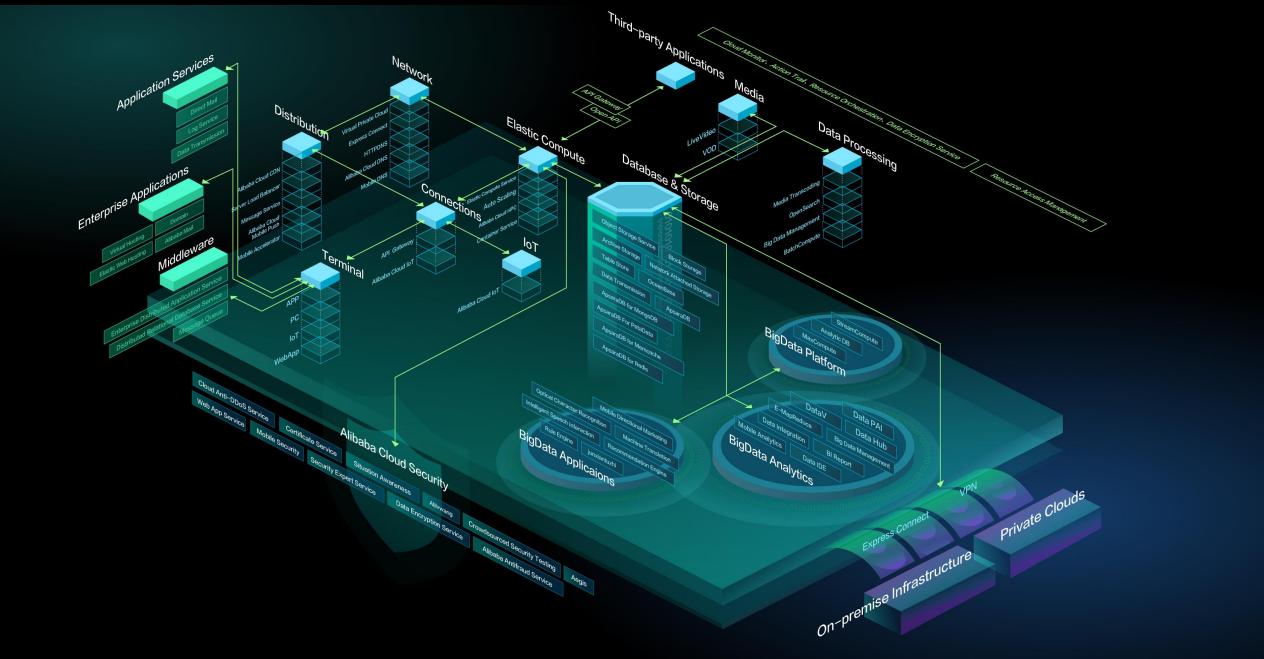
10% less vehicle use and

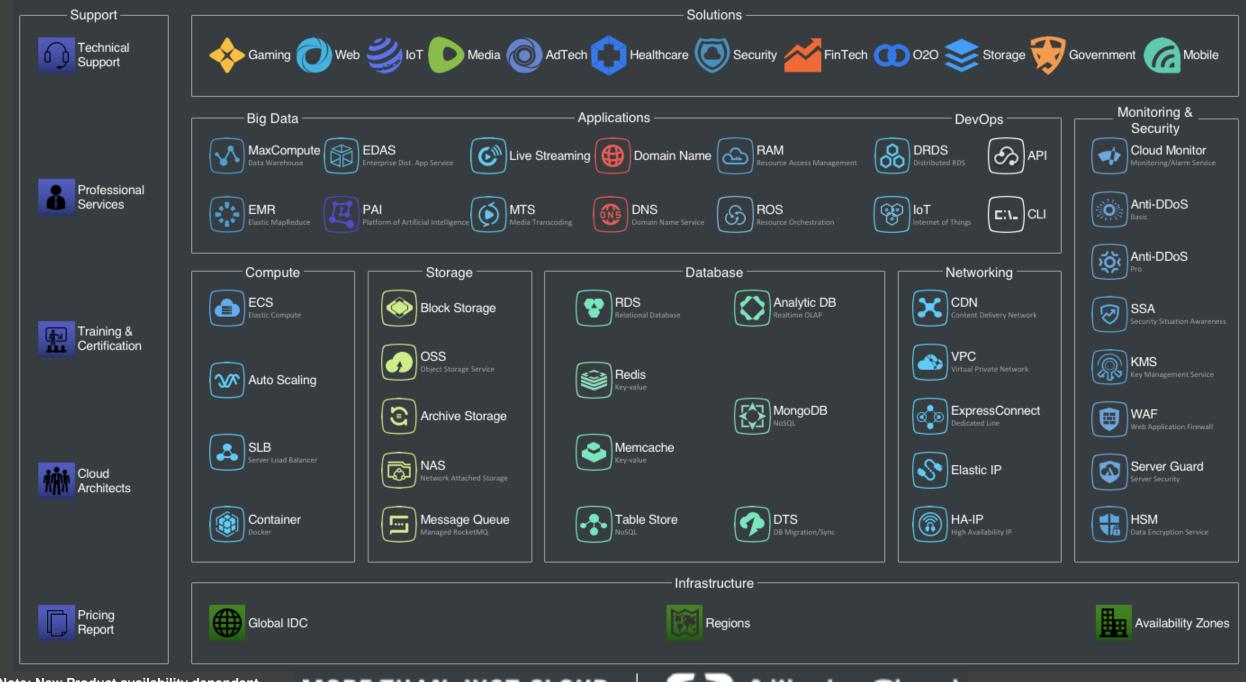
a 30% reduction in travel distances thanks to Al technology











### Global Service Regions and Compliance

#### 14 locations across the globe:

- - Australia
  - China (5 Locations)
  - Germany

  - Singapore
  - USA (2 Locations)
- Each Datacenter comprises of:
  - High availability infrastructure
  - Carrier Neutrality



**US West** 

**AICPA** 



ISO 27001 Certified



Reliability

ISO 20000 Certified



ISO 22301 Certified

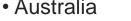




PCI-DSS Compliant

Alliance







- Hong Kong
- Japan





**US East** 





Europe





Japan





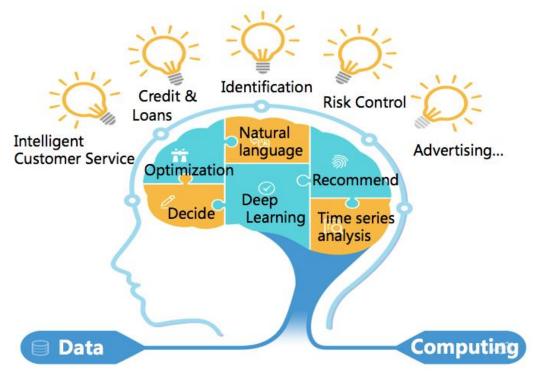


Stability



### Core Competitive Advantage – Al





#### Hangzhou to build 'City Brain' with Alibaba and Foxconn

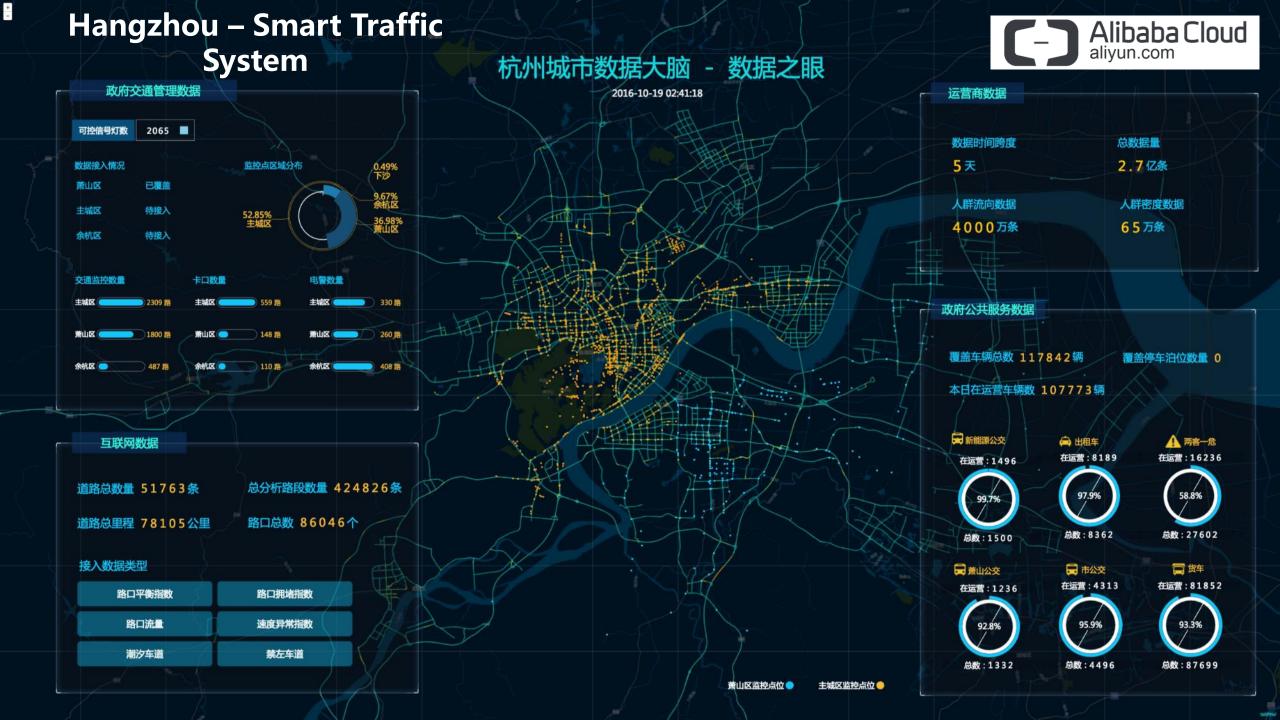
(People's Daily Online) 17:43, October 13, 2016

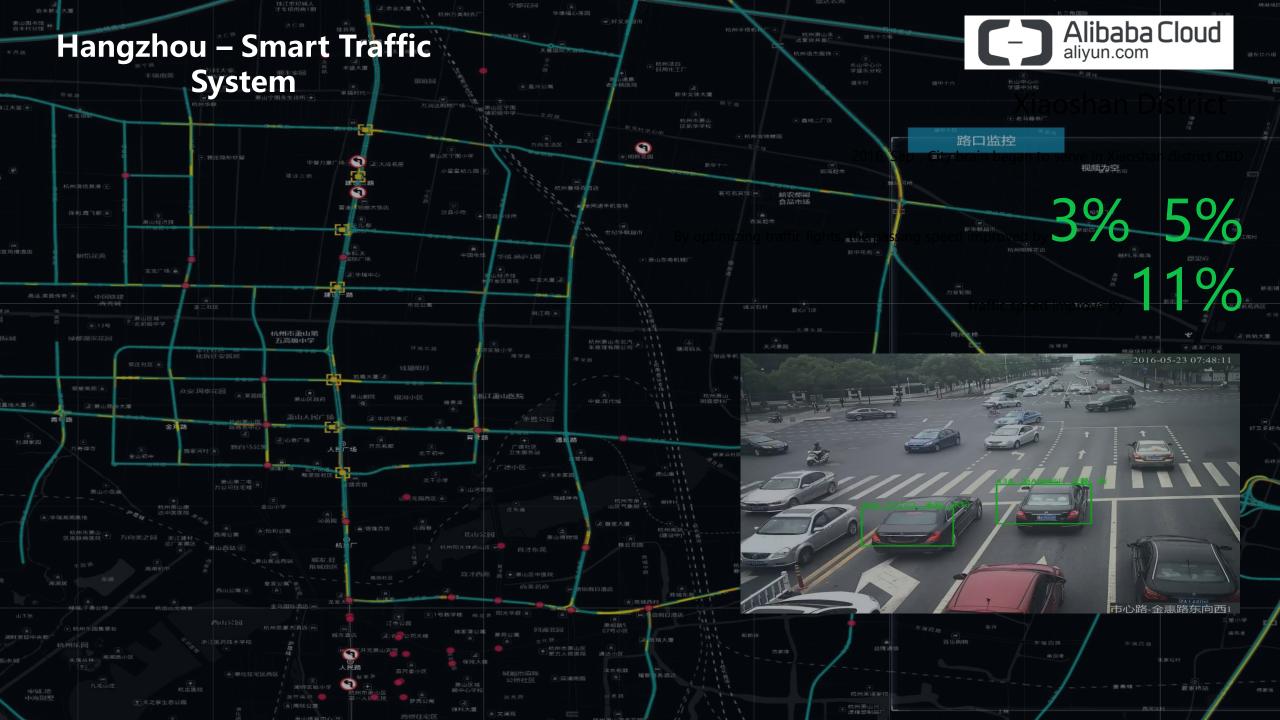
The Hangzhou government launched a new project, titled "City Brain," with Alibaba Group and Foxconn Technology Group at the 2016 Computing Conference in Hangzhou, Zhejiang province on Oct. 13.

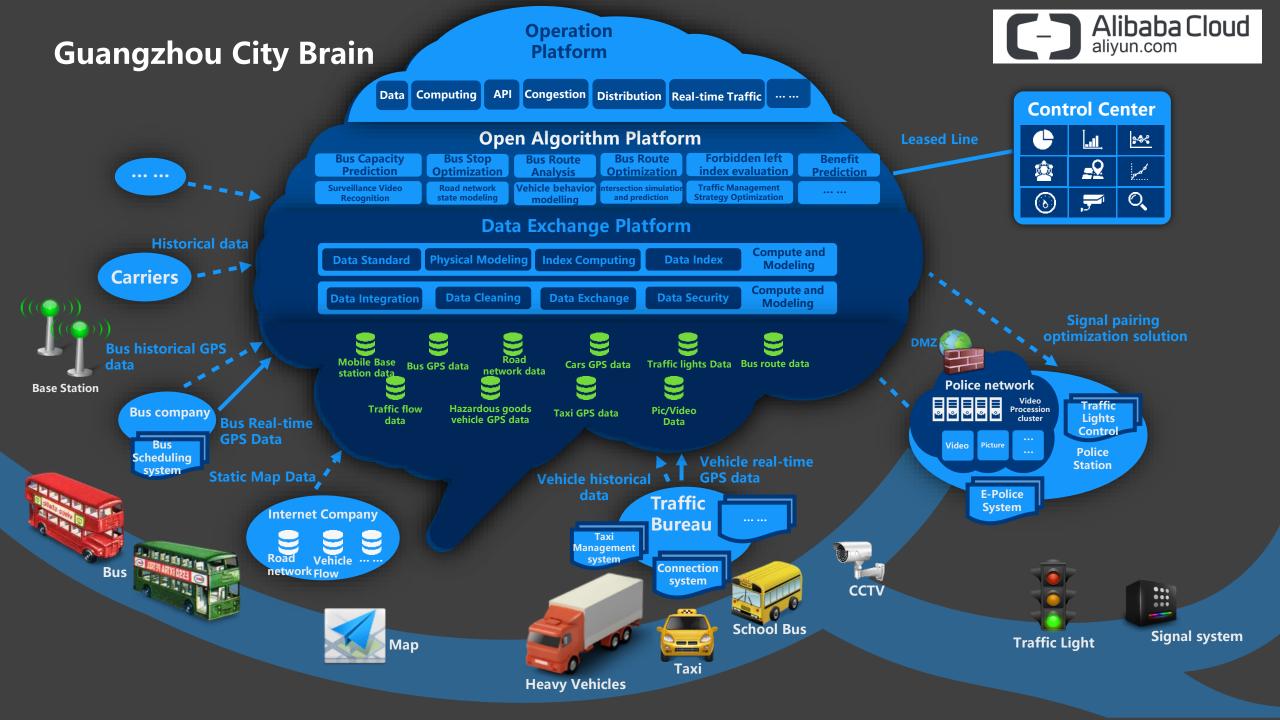
City Brain, an artificial intelligence hub, will use big data to help the city "think" and make decisions. It aims to build Hangzhou into a smart city with the ability to self-regulate and even interact with human beings.

"The core of City Brain will use the ET artificial intelligence technology of Ali cloud, which can conduct overall real-time analysis of the city, automatically deploy public resources and amend defects in urban operations," said Wang Jian, chairman of Alibaba's Technology Steering Committee.

The first step of the City Brain project is to collect data relating to infrastructure facilities including transportation, resources and water supply. From there, the partners will integrate data resources scattered around the city to navigate its "neural network."









### Internet of Vehicles Use Case

Alibaba Cloud aliyun.com

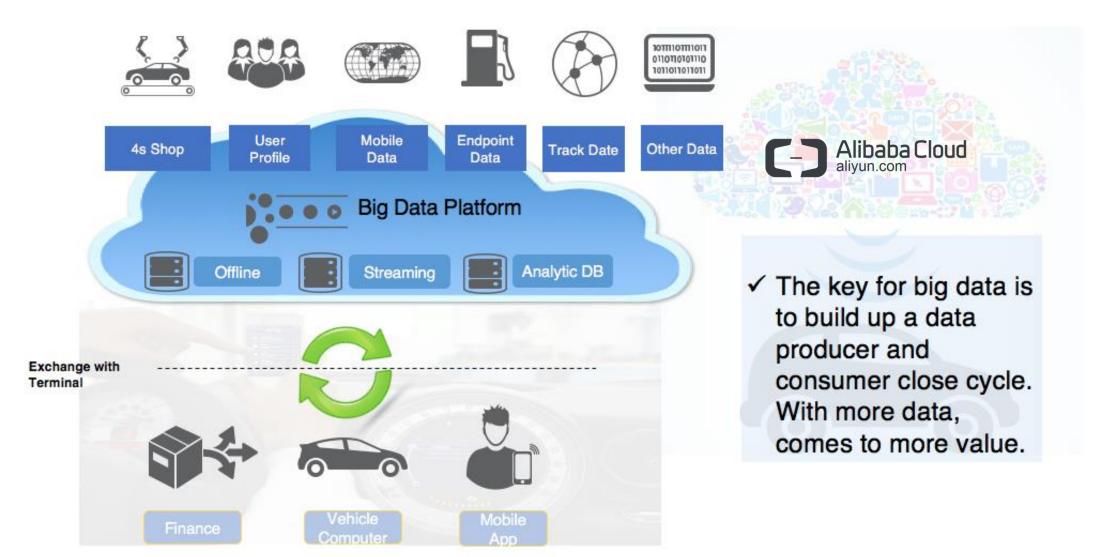




Alibaba Group's YunOS is collaborating with Gemalto, a world leader in digital security, to provide YunOs with connectivity and security for its Internet of Things (IoT) venture in China, according to an announcement on Monday, Oct. 17, by Gemalto.

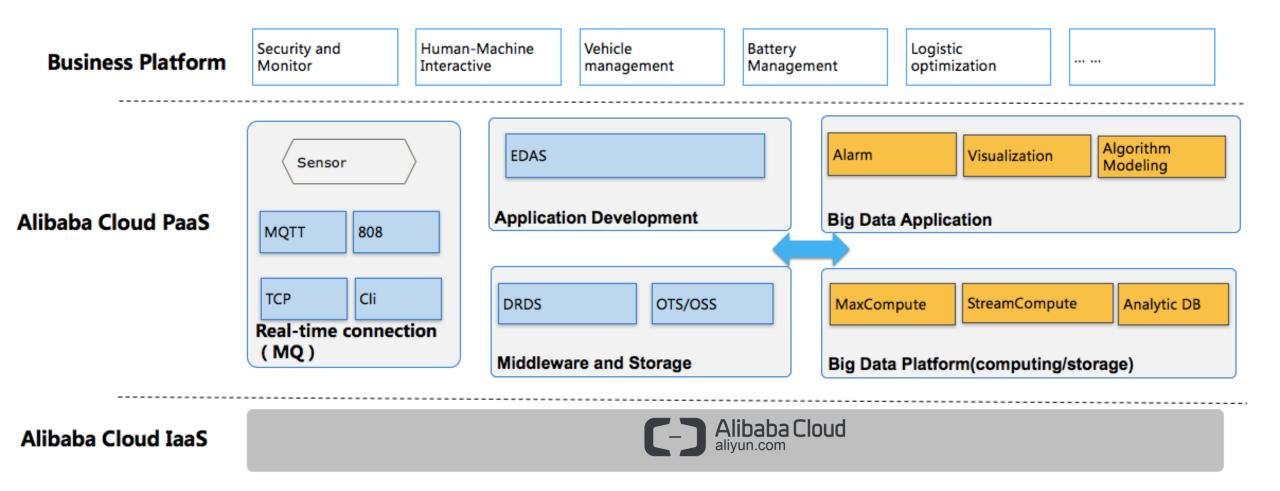


### Internet of Vehicles – Where to Monetize the Data





### Internet of Vehicles - Architecture









• There has been a surge in the number of Chinese nationals investing in properties in such places as the U.S, Japan, Taiwan and Russia -CBRE Asia Pacific Research,



"Performance is always our No. 1 priority to choose a cloud provider. It really is life-and-death decision for your business. Loading content instantly is that moment of truth when users can fall in love with your application".

- Powermew





## Core Competitive Advantage - Cyber Security





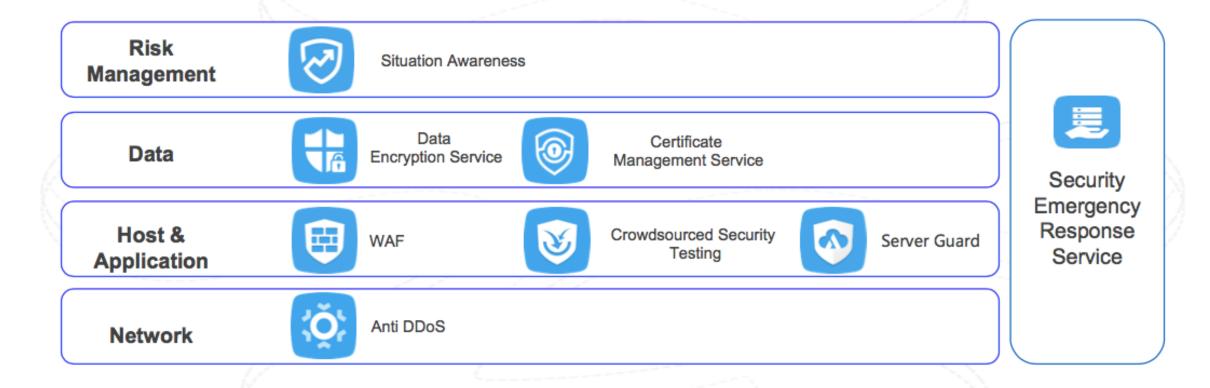


We provided state of art cyber security services for over 200 Zhejiang government agency websites during the G20 Summit.

- Blocked over 306mn malicious IPs.
- Automatically defended over 247mn attacks.



### Alibaba Cloud Security Family





### App & Web Development Capabilities

- Our technology stack includes:
  - Backend Engineering (Grails, Java, Hadoop, etc..)
  - Frontend Engineering (HTML 5, CSS3, Polymer, React)
  - Mobility (iOS, Android, Samsung Smart TV)
  - DevOps (Alibaba Cloud, Docker, etc...)
  - UI
  - Testing
  - Web Content Management
- Enabling us to deliver:
  - Mobility apps
  - Ecommerce websites
  - Chatbots
  - Machine learning and Artificial intelligence applications

- YVOLV provides application and software development through a global network of capability centers:
  - India 1
  - India 2
  - France



Choice of subcontractor depends on customer budget and type of competency/complexity required



### Digital Strategy & UX Capabilities

YVOLV provides a **diverse of services** to help customers **articulate their technology strategy** and **customer experience**:

- Technology Innovation Strategy
  - Vision/Mission
  - Cost Benefit Analysis
  - Technology Roadmap
- Customer Experience Design
  - Market/Segment Analysis
  - Design Testing
- User Experience Design
  - Customer Journey
  - User Experience Design

Our strategy resources include the following profiles:

- Big 3 Strategy ex-consultant with 20+ years experience in:
  - Aviation
  - Tourism
  - Real Estate
- Big 3 Strategy ex-consultant with 5+ years experience in:
  - Technology
  - Real Estate
  - Banking
- Industry expert with 5+ years experience in:
  - Digital transformation in retail

### YVOLV Digital Transformation Services



Technology Innovation
Strategy

**Trends Impact Analysis** 

Cost Analysis

**Technology Strategy** 



Customer Experience
Design

Market Research

User Experience (UX) Design

User Interface (UI) Design



Solution Design and Development

Mobile/Web Development

Digital Services

**Cloud Migration** 



Data Analytics and Monetization

Data Warehousing

Data Analytics

**Data Monetization** 





### The Olympic Partner (TOP)

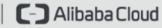


Becomes official "Cloud Services" and

"E-Commerce Platform Services" Partner

#### Olympic cycle

- 2018 Winter Olympics, Pyeongchang, Korea
  - 2020 Summer Olympics, Tokyo, Japan
  - 2022 Winter Olympics, Beijing, China
    - 2024 Summer Olympics
    - 2026 Winter Olympics
    - 2028 Summer Olympics





## THANK YOU





